



CUSTOMER COMPLAINT FORM

This form is a simple way for you to tell us about your complaint.
Reasons why you're not happy with the service could include:

- We took too long to do our job or provide a service
- We didn't do what we said we would
- We gave you the wrong information or you were misinformed.
- We treated you unfairly
- We have made a commitment which has not been kept
- You are unhappy about the service provided.

Name:

Address

Home

Mobile

Work:

Email Address:

Date:

Please tell us about your complaint.

Try to give as much detail as you can include, if possible, the dates and times when you contacted us.

What would you like to see happen to help resolve your complaint?